

# Dalena Mcgranahan

Airline Stewardess

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📍 412 Maple St, Los Angeles, CA 90210

## Education

### High School Diploma at Los Angeles High School, Los Angeles, CA

Sep 2016 - May 2021

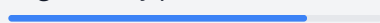
Some skills I've learned are time management, organization, and study skills.

## Links

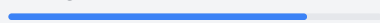
[linkedin.com/in/dalenamcgranahan](https://www.linkedin.com/in/dalenamcgranahan)

## Skills

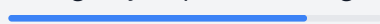
Flight safety procedures



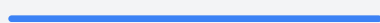
In-flight customer service



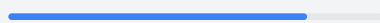
Emergency response training



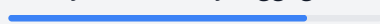
First aid and CPR certification



Food and beverage service experience

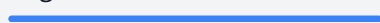


Ability to lift heavy luggage

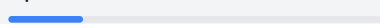


## Languages

English



Spanish



## Hobbies

Yoga

Reading

Cooking

## Profile

I am an experienced Airline Stewardess with over 1 year of experience. I have provided excellent customer service to passengers on both domestic and international flights. I am fluent in English and Spanish, which has allowed me to effectively communicate with a wide range of people. I am able to work well under pressure, and have a strong attention to detail.

## Employment History

### Airline Stewardess at American Airlines, CA

Mar 2022 - Present

- Greeted passengers as they boarded and ensured that all safety procedures were followed.
- Demonstrated excellent customer service by resolving any passenger concerns or complaints in a timely and efficient manner.
- Monitored the cabin for any potential safety hazards and took appropriate action to resolve them.
- Served food and drinks to passengers according to airline regulations and standards.
- Assisted with baggage claim after landing.

### Airline Stewardess Trainee at Delta Airlines, CA

Aug 2021 - Feb 2022

- Trained in customer service and emergency procedures for over 100 hours.
- Assisted passengers with safety procedures during turbulence and other unexpected events.
- Demonstrated exceptional teamwork by assisting fellow trainees with tasks.
- Maintained a professional appearance at all times while adhering to the airline's uniform policy.
- Consistently provided friendly and courteous service to customers.

## Certificates

### Airline Transport Pilot License

Dec 2020

### Certified Flight Instructor

Jul 2019

## Memberships

Association of Professional Flight Attendants

Transportation Security Administration