

Trinyti Bauza

Airport Manager

Employment History

Airport Manager at Midway International Airport, IL

May 2022 - Present

- Successfully managed an airport with [X] number of employees and [Y] number of annual passengers.
- Achieved a 5% increase in passenger satisfaction from the previous year.
- Increased operational efficiency by 10%.
- Decreased flight delays by 15%.
- Successfully implemented new security measures that resulted in a decrease in incidents by 20%.
- Managed construction projects totaling [\$Z].

Assistant Airport Manager at O'Hare International Airport, IL

Sep 2019 - Apr 2022

- Led a team of 60+ employees and contractors in daily operations.
- Monitored airport conditions and directed ground crews during inclement weather, ensuring the safety of passengers and staff.
- Implemented new security measures that reduced wait times by 30%.
- Negotiated contracts with airlines that generated an additional \$1 million in revenue for the airport.
- Developed marketing campaigns that increased passenger traffic by 10%.
- Oversaw construction of a new terminal building which was completed on time and under budget.

Associate Airport Manager at Rockford International Airport, IL

Jul 2015 - Aug 2019

- Led a team of 15 in creating and implementing new security protocols that resulted in a 20% decrease in airport breaches.
- Successfully negotiated with 3 different airlines to add 5 new routes, resulting in a 12% increase in airport traffic.
- Worked with city officials to secure \$5 million in funding for runway repairs, ensuring the safety of all aircraft using the facility.
- Collaborated with local law enforcement to develop an emergency response plan that has been successfully used twice during major weather events.
- Created and oversaw the implementation of a lost & found system that has reunited over 1,000 passengers with their belongings.
- Initiated and managed a customer satisfaction survey which showed an 8% increase in passenger satisfaction from the previous year.

Certificates

Certified Airport Manager (CAM)

Mar 2021

Certified Flight Dispatcher

Sep 2019

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📍 1548 North State Parkway,
Chicago, IL 60610

Education

Bachelor of Science in Airport Management at University of Illinois at Urbana-Champaign

Sep 2011 - May 2015

I have learned to be an effective leader, communicator, and problem solver.

Links

[linkedin.com/in/trinytibauza](https://www.linkedin.com/in/trinytibauza)

Skills

Air traffic control

Airfield management

Aircraft ground handling

Airport security

Customer service

Emergency response planning

Financial management

Languages

English

Bengali