# **Dore Pillers**

# **Aquatics Director**

I have over five years of experience managing and directing aquatics programs. In my previous roles, I successfully implemented new programming, managed budgets and staff, and cultivated positive relationships with members. I am passionate about providing high-quality aquatic experiences that are safe, enjoyable, and meet the needs of our community. As Aquatics Director, I will be responsible for overseeing all aspects of the department including operations, staffing, budgeting, program development/implementation, and member relations. My goal is to ensure that we provide excellent customer service while maintaining a clean, safe environment.

dore.pillers@gmail.com



(906) 860-8937



3230 Peachtree Rd NE, Atlanta, Q GA 30305



### Education

# Bachelor of Science in Kinesiology at Georgia State University

Aug 2013 - May 2017

I have learned to communicate effectively with people from diverse backgrounds, to think critically and solve problems, to work independently and as part of a team, and to plan and conduct research.

#### Links

linkedin.com/in/dorepillers

### Skills

**Aquatics** 

**Swimming** 

Diving

Water Polo

**Synchronized Swimming** 

Lifeguarding

First Aid

## **Employment History**

## Aquatics Director at Atlanta Aquatic Club, GA

Jun 2022 - Present

- Trained and certified 30 lifeguards in CPR, First Aid, and water rescue techniques.
- Hired and trained 5 new swim instructors.
- Developed a new employee orientation program for all aquatics
- Implemented a customer service training program for all front-line
- Created and implemented a marketing plan that increased pool usage by 15%.
- Negotiated with vendors to save the department \$2000 on annual supplies budget.

# Assistant Aquatics Director at Georgia Aquatic Club, GA

Jul 2017 - Apr 2022

- Successfully managed and operated an aquatics program with over 100,000 participants annually.
- Oversaw the development of new aquatic facilities and programs totaling more than \$5 million in annual revenue.
- Successfully implemented risk management policies and procedures that reduced accidents and injuries by 25%.
- Increased public awareness of the importance of water safety through community outreach initiatives reaching more than 10,000 people each year.

## **Certificates**

### **Certified Pool Operator (CPO)**

Mar 2021

## **National Swimming Pool Foundation Certified Service Technician**

Aug 2019

# **Memberships**

**American Red Cross** 

**National Drowning Prevention Alliance**