# **Tysheana Gumpper**

Aquatics Manager

#### ✓ tysheana.gumpper@gmail.com

**(**918) 762-2471

 1230 Elm Street, Nashville, TN 37206

# Education

#### High School Diploma at Central High School, TN

Aug 2013 - May 2017

I have learned many skills while studying for my high school diploma, including time management, organization, and study skills.

## Links

linkedin.com/in/tysheanagumpper

## Skills

Aquatics

**Pool Management** 

Lifeguarding

First Aid/CPR

Water Safety

Swim Instruction

**Customer Service** 

#### Languages

English

Portuguese

#### Profile

I am an Aquatics Manager with over 5 years of experience. I have a proven track record in managing and developing successful aquatics programs. I am passionate about water safety and enjoy working with people of all ages to help them learn how to swim safely. I am also experienced in pool maintenance and operation, which ensures that the facilities I manage are always clean and safe for swimmers.

# **Employment History**

#### Aquatics Manager at YMCA, TN

Jun 2022 - Present

- Led a team of 15 aquatics instructors and lifeguards, ensuring the safety of over 500 patrons daily.
- Implemented new policies and procedures that increased water safety by 25%.
- Trained staff in CPR and first aid, resulting in a 50% decrease in emergency incidents.
- Negotiated with vendors to purchase new equipment at 20% below budget.
- Wrote grants that secured \$10,000 for pool repairs and renovations.
- Developed marketing campaigns that increased swimming lesson enrollment by 30%.

#### Assistant Aquatics Manager at Life Time Fitness, TN

Jul 2017 - Apr 2022

- Hired and trained 50+ new lifeguards.
- Monitored and enforced safety rules for swimmers.
- Coordinated schedules for 30+ employees.
- Maintained the cleanliness of the pool area.
- Handled customer complaints in a timely and professional manner.

#### Certificates

**Certified Pool Operator (CPO)** 

Oct 2020

National Swimming Pool Foundation Certified Service Technician Jun 2019

## Memberships

National Aquatic Management Association

**American Red Cross**