

# Leah Lagacy

Bakery Sales Associate

## Profile

I am a Bakery Sales Associate with over 1 year of experience in the food and beverage industry. I have excellent customer service skills and a strong ability to upsell products. I am also experienced in baking, decorating, and packaging various types of baked goods. In my previous position, I increased sales by 15% through effective promotion of new items and providing outstanding customer service.

## Employment History

### Bakery Sales Associate at D.R. Horton, UT

Jun 2022 - Present

- Greeted and served customers in a friendly and professional manner.
- Handled customer complaints in a timely and efficient manner.
- Baked breads, cakes, pastries, pies, cookies, etc. according to recipes.
- Maintained cleanliness of work area at all times.
- Assisted with stocking shelves when needed.

### Bakery Sales Associate II at PulteGroup, UT

Sep 2021 - May 2022

- Negotiated with vendors to lower supply costs by 10%, saving the company \$1,500 annually.
- Increased sales of bakery items by 15% through effective marketing and promotional strategies.
- Developed strong relationships with customers, leading to a 5% increase in customer loyalty.
- Trained new employees on proper baking techniques and safety procedures.
- Maintained cleanliness standards in the bakery area at all times.

## Certificates

### Food Safety Certificate

Oct 2020

### Food Handling Certificate

Jul 2019

## Memberships

American Bakers Association

National Association for the Specialty Food Trade

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📍 1234 Elm Street, New York, UT 10001

## Education

### High School Diploma at West High School, UT

Aug 2016 - May 2021

I've learned how to study for and take tests, how to do research, and how to write papers.

## Links

[linkedin.com/in/leahlagacy](https://www.linkedin.com/in/leahlagacy)

## Skills

Baking

Cake Decorating

Customer Service

Food Preparation

Merchandising

Money Handling

Sanitation

## Languages

English

Russian