# **KATHREEN SNADER**

Bartender



I am a bartender with over 1 year of experience. I have worked in various bars and restaurants, and have gained valuable knowledge and skills in mixology and customer service. I am passionate about creating unique cocktails and providing outstanding service to customers. I am looking for a bartending position where I can use my creativity and expertise to provide an enjoyable drinking experience for patrons.

# LINKS

linkedin.com/in/kathreensnader

## SKILLS

Mixology

**Cocktail Creation** 

Alcohol Knowledge

**Customer Service** 

People skills

Patience

**Time Management** 

# LANGUAGES

English

Bengali

# **EMPLOYMENT HISTORY**

### Lead Bartender at Mastodon Media, AK

Mar 2022 - Present

- Successfully managed a team of bartenders while maintaining high levels of customer satisfaction.
- Exceeded sales goals by 20% through effective upselling techniques.
- Trained 4 new bartenders in company policies and procedures.
- Maintained inventory levels at or below par without running out of stock items.
- Created 3 new cocktails that became best sellers on the menu.
- Successfully resolved conflict between co-workers on 2 occasions.

## Bartender at Anchor Distilling Company, AK

Sep 2021 - Jan 2022

- Served drinks to over 500 customers in one shift.
- Made over \$1,000 in tips in one night.
- Created new drink recipes that were well-received by customers.
- Trained new bartenders on proper procedures and techniques.
- Kept bar stocked and organized during busy shifts.
- Handled customer complaints calmly and professionally.

## **EDUCATION**

#### High School Diploma at Service High School, Anchorage, AK Sep 2016 - May 2021

I've learned how to study for and take tests, how to do research, and how to write papers.

## CERTIFICATES

## **Certified Bartending Professional (CBP)** Feb 2021

#### **Certified Mixology Professional (CMP)** Jun 2019

# MEMBERSHIPS

## **National Bartenders Association**

## **American Bartenders Association**