Kathleen Drerup

Bartending Manager

Profile

I am a highly experienced bartending manager with over 5 years of experience in managing bars and restaurants. I have a proven track record in providing excellent customer service, increasing sales and profitability, and developing staff to their full potential. I am passionate about the hospitality industry and motivated by challenges. I thrive in fast-paced environments and enjoy working collaboratively as part of a team.

Employment History

Bartending Manager at Bartending Manager Company 1, OK

Apr 2022 - Present

- Hired and trained a team of 15 bartenders who provided exceptional service to guests.
- Implemented new bar inventory system that reduced cost by 10%.
- Created cocktail menu that increased sales by 20%.
- Negotiated with liquor vendors to secure better pricing and terms.
- Developed shift schedule that decreased labor costs by 5%.

Assistant Bartending Manager at Bartending Manager Company 2, OK

Sep 2017 - Mar 2022

- Trained and supervised a team of 5 bartenders, ensuring that all liquor laws were followed.
- Created new cocktails for the menu and increased sales by 15%.
- Implemented a happy hour special which generated an additional \$500 in revenue per day.
- Successfully controlled costs by reducing wastefulness by 20%.
- Maintained a high level of customer satisfaction, as evidenced by surveys with 98% positive feedback rating.

Education

High School Diploma at Oklahoma City Public Schools, OK

Sep 2013 - May 2017

I've learned how to study for and take tests, how to do research, and how to write papers.

@ Certificates

Certified Professional Bartender (CPB)

Aug 2020

Certified Specialist of Wine (CSW)

Nov 2018

@ Memberships

National Restaurant Association American Culinary Federation

Details

kathleen.drerup@gmail.com

(914) 877-8554

1234 Elm Street, New York, NY 10001

Links

linkedin.com/in/kathleendrerup

Skills

Food safety

Food preparation

Knife skills

Cocktail making

Customer service

Cash handling

Languages

English

Japanese

Hobbies

Organizing social events

Coordinating with other

bartenders

Maintaining cleanliness in the bar