



Aleni Gergis

Bartending Shift Leader

I have over 5 years of experience leading bartending shifts in high-volume, fast-paced environments. I excel at managing large teams of servers and bartenders while ensuring excellent customer service. My organizational skills and ability to stay calm under pressure are essential in keeping the bar running smoothly during busy times. I am also experienced in mixology, wine selection, and foodpairing

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2753 Hiawatha Ave, 
Minneapolis, MN 55406

Education

High School Diploma at Eden Prairie High School

Aug 2012 - May 2017

Listening, note taking and time
management skills.

Links

[linkedin.com/in/alenigergis](https://www.linkedin.com/in/alenigergis)

Skills

Mixology



Customer service



Leadership



Time management



Organization



Communication



Cleaning



Languages

English



Mandarin



Employment History

Bartending Shift Leader at Applebee's, MN

Apr 2022 - Present

- Led a team of bartenders to successfully complete 500 drink orders in one hour during the restaurant's peak dinner rush.
- Trained new bartenders on proper methods for making cocktails and taking inventory, resulting in increased efficiency behind the bar.
- Cut costs by 10% by streamlining liquor ordering and storage procedures.
- Implemented a new system for tracking tips that resulted in more accurate reporting and distribution of earnings among staff members.
- Created weekly bartender schedules that optimized coverage while minimizing labor costs.

Lead Bartender at Buffalo Wild Wings, MN

Aug 2017 - Mar 2022

- Cut costs by 15% by training staff on proper portion control and liquor inventory management.
- Increased sales 20% by developing creative drink specials and increasing customer interaction.
- Decreased spillage/waste 30% through implementation of new bar procedures.
- Hired, trained, and supervised a team of 5 bartenders while maintaining high standards of customer service.
- Maintained a clean and organized work area throughout the duration of each shift.

Certificates

Certified Lead Bartender

Mar 2021

Certified Master Bartender

Sep 2019

Memberships

National Restaurant Association

American Culinary Federation