

# Kamelia Lagro

Business Analyst

## Profile

Over 1 year of experience as a Business Analyst. I have gained an in-depth understanding of the business analysis process and how to effectively communicate with stakeholders. My strong analytical skills allow me to quickly identify problems and find solutions that add value to the organization. I am also proficient in using various tools and techniques to gather requirements, such as interviews, document analysis, workshops, etc.

## Employment History

### Business Analyst at Amazon, WA

May 2022 - Present

- Led the development of a business analysis training program that was successfully implemented across the organization, resulting in increased efficiency and effectiveness of Business Analysts.
- Defined requirements for new system features by analyzing current workflows and interviewing users which resulted in a more user-friendly system.
- Conducted cost-benefit analyses to justify investments in new systems which led to increased ROI for the company.
- Developed process improvement recommendations based on data analysis which helped reduce processing time by 15%.
- Created detailed functional specifications documents used by developers to create successful applications meeting customer needs.

### Associate Business Analyst at Google, WA

Aug 2021 - Apr 2022

- Demonstrated an understanding of business processes and was able to provide valuable insights during the requirements gathering process for a new software application.
- Acted as a liaison between the business users and technical teams, effectively communicating complex technical concepts to non-technical staff.
- Successfully wrote and executed test cases for various functionalities of the new software application which resulted in minimal defects post-implementation.
- Managed data analysis and reporting requests from various departments within the company on a daily basis using SQL queries.

## Education

### Bachelor of Science in Business Administration at University of Washington, WA

Sep 2017 - May 2021

Some skills I've learned are effective communication, time management, and managing finances.

## Details

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## Links

[linkedin.com/in/kamelialagro](https://www.linkedin.com/in/kamelialagro)

## Skills

Business analysis

Business process improvement

Requirements gathering and management

Functional specification development

Process modeling/mapping

Data analysis and reporting

Project management

## Languages

English

French

## Hobbies

Golf

Chess

Poker