KENISE BELSKIS

Business Systems Analyst

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PROFILE

I am a Business Systems Analyst with over 3 years of experience. I have worked in various industries and have gained a strong understanding of business processes and how to optimize them using technology. I am skilled in requirements gathering, process mapping, data analysis, and project management. I have a proven track record of successfully leading projects from start to finish. My goal is always to improve efficiency and effectiveness within an organization by streamlining processes through the use of technology.

LINKS

linkedin.com/in/kenisebelskis

SKILLS

Business analysis

Requirements gathering

Process mapping

Business process improvement

Data analysis and modeling

Systems analysis and design

Project management

LANGUAGES

English

Spanish

EMPLOYMENT HISTORY

Business Systems Analyst at Company 1, NE

Apr 2022 - Present

- Led a team of 4 business analysts in conducting user interviews, analyzing data, and writing requirements for a new CRM system which resulted in an increase in sales by 15%.
- Gathered requirements from 50+ users across 5 departments for a complex financial reporting system. Wrote 100+ detailed requirements that were used to develop the system resulting in $2 million annual cost savings.
- Acted as liaison between the IT department and 3rd party software vendor during implementation of a new ERP system. Managed communication and expectations between both parties which resulted in successful on-time delivery of the project.
- 1 million annual cost savings realized upon go-live.

Business Systems Analyst II at Company 2, NE

Sep 2019 - Feb 2022

- Led a team of 4 business analysts in conducting requirement gathering sessions for a complex ERP implementation project with over 50 stakeholders.
- Defined the requirements scope, objectives and deliverables that would enable the ERP system to meet the needs of all stakeholder groups.
- Wrote user stories, use cases, functional specifications, process flows and other documentation to capture detailed Business/Systems/Data requirements.
- Developed data migration strategy and oversaw execution of data cleansing activities resulting in successful go-live with minimal production issues.
- Monitored post-implementation performance indicators and prepared monthly status reports highlighting areas requiring improvement or optimization opportunities..
- Successfully completed assigned tasks within agreed timelines 80% of the time.

EDUCATION

Bachelor of Science in Business Administration at University of Nebraska-Lincoln

Sep 2015 - May 2019

Some skills I've learned are: critical thinking, problem solving, teamwork, and effective communication.