

Lake Nadal

Cabin Attendant

Profile

I have over 1 year of experience as a Cabin Attendant. I am responsible for the safety and well-being of passengers during flights. I provide excellent customer service and ensure that all passenger needs are met. I am highly organized and efficient, with a strong focus on detail. I am able to work independently or as part of a team, and adapt quickly to changing situations.

Employment History

Lead Cabin Attendant at American Airlines, AR

May 2022 - Present

- Led a team of 5 cabin attendants on daily basis, ensuring that all safety procedures were followed and that customers received the best possible service.
- Trained 2 new cabin attendants in company policies and procedures.
- Acted as a liaison between the flight crew and passengers, providing excellent customer service at all times.
- Monitored passenger activity during flights and responded to any requests or concerns in a timely manner.
- Assisted with baggage claims and other customer service issues as needed.

Cabin Attendant at Delta Air Lines, AR

Jul 2021 - Mar 2022

- Provided safety and security for passengers during turbulence.
- Demonstrated teamwork by assisting other crew members with meal service.
- Maintained composure during an emergency landing.
- Welcomed passengers aboard and provided them with a comfortable flight experience.
- Assisted passengers in need, including those with special needs.

Certificates

Certified Flight Attendant

Nov 2020

Certified Emergency Medical Technician

Apr 2019

Memberships

Association of Flight Attendants

Transportation Security Administration

✉ lake.nadal@gmail.com

☎ (728) 757-1815

📍 4500 University Ave, Little Rock, AR 72204

Education

High School Diploma at North Little Rock High School, North Little Rock, AR

Aug 2017 - May 2021

I've learned how to read and write in English, do math, and use computers.

Links

[linkedin.com/in/lakenadal](https://www.linkedin.com/in/lakenadal)

Skills

Flight safety procedures

First aid

Customer service

Food and beverage service

Emergency response

Baggage handling

Time management

Languages

English

Bengali