ALISSANDRA BOLINGER

Cabin Crew



PROFILE

I have over 1 year of experience as a Cabin Crew member. I have worked on both domestic and international flights, and have gained a wealth of knowledge in customer service and safety procedures. I am passionate about providing an excellent level of service to passengers, and take pride in ensuring their comfort and safety during the flight. I am confident in my ability to deal with any situation that may arise onboard, and always work well under pressure. In addition to my cabin crew duties, I also have experience in dealing with VIP guests, which has given me further skills in managing difficult situations calmly and efficiently.

LINKS

linkedin.com/in/alissandrabolinger

SKILLS

Customer service

Interpersonal skills

Communication

Problem solving

Flexibility/adaptability

Stress management

Physical fitness

LANGUAGES

English

French

EMPLOYMENT HISTORY

Cabin Crew Member at PSA Airlines, NH

Jun 2022 - Present

- Greeted and assisted passengers with boarding the aircraft.
- Secured the cabin for takeoff and landing.
- Monitored passenger safety throughout the flight.
- Responded to any emergencies that arose during the flight.
- Distributed food and beverages to passengers during the flight according to company policy.

Cabin Crew Supervisor at Allegiant Air, NH

Jul 2021 - Apr 2022

- Led a team of 5 cabin crew members in providing excellent customer service to passengers on board domestic and international flights.
- Demonstrated outstanding leadership qualities by managing difficult situations with tact and diplomacy.
- Trained new cabin crew members on safety procedures, emergency protocols and company policies.
- Monitored food and beverage supplies onboard and liaised with ground staff to ensure smooth operations.
- Kept up-to-date with changes in aviation regulations to ensure compliance.

EDUCATION

High School Diploma at The Derryfield School, Manchester, NH

Aug 2017 - May 2021

I've learned how to study for and take tests, how to do research, and how to write papers.

CERTIFICATES

Airline Transport Pilot License

Nov 2020

Certified Flight Instructor

Dec 2018

MEMBERSHIPS

Association of Flight Attendants

International Association of Machinists and Aerospace Workers