


# Marly Dhein

Café owner

[marly.dhein@gmail.com](mailto:marly.dhein@gmail.com) 

(252) 677-6128 

834 N. High St, Columbus, OH   
43215

## Education

### High School Diploma at Ohio State University, OH

Aug 2010 - May 2015

I have learned how to study for and take tests, how to do research, and how to write papers.

## Links

[linkedin.com/in/marlydhein](https://www.linkedin.com/in/marlydhein)

## Skills

Food Preparation



Food Safety



Customer Service



Cash Handling



Inventory Management



Scheduling



## Languages

English



Italian



## Hobbies

Sleeping

Eating

Drinking

## Employment History

### Café Owner at Dunkin' Donuts, OH

Jun 2022 - Present

- Increased sales by 15% in the first year of ownership.
- Hired and trained a new staff of 20 employees.
- Opened a second location after 2 years in business.
- Implemented new marketing strategies that increased customer traffic by 10%.
- Won "Best Café" in the city for 3 consecutive years.

### Café Manager at Starbucks, OH

Aug 2019 - Apr 2022

- Hired and trained a new staff of 12, including 4 cooks.
- Implemented a new inventory management system that decreased food waste by 25%.
- Negotiated with vendors to get 5% discounts on all supplies.
- Spearheaded a marketing campaign that increased customer traffic by 15%.
- Decreased labor costs by 10% through more efficient scheduling.

### Café Supervisor at Peet's, OH

Sep 2015 - Jun 2019

- Hired and trained new café employees, increasing staff by 25%.
- Implemented a new inventory management system that decreased food waste by 15% and increased profits by \$2,000 per month.
- Developed a new marketing campaign that increased customer traffic by 10%.
- Negotiated with vendors to lower prices on supplies, resulting in an annual savings of \$1,200.
- Wrote and implemented standard operating procedures for the café which improved efficiency and reduced errors.

## Certificates

### Food Safety Manager Certification

May 2021

### ServSafe Food Handler Certificate

Jul 2019

## Memberships

National Restaurant Association

American Culinary Federation