

Thomasene Koschel

Captain

Employment History

Captain at A-1 All American Plumbing, CO

May 2022 - Present

- Led a team of 30+ sailors in daily operations.
- Maintained ship's budget and \$5M equipment inventory.
- Coordinated repairs, scheduled maintenance, and oversaw 3rd party contractors.
- Authored over 100 reports on deck conditions, crew performance, and engineering systems.
- Successfully navigated the ship through rough seas during multiple deployments.
- Worked with other captains to develop new policies for safe navigation in high traffic areas.

Senior Captain at R&R Heating & Cooling, CO

Jul 2019 - Apr 2022

- Led a team of 10 in sales and increased total revenue by 15%.
- Managed a budget of \$1M and came in under budget by 3%.
- Increased customer satisfaction ratings by 5%.
- Negotiated new contracts with vendors that saved the company \$50,000 annually.
- Trained and developed 4 new employees, 2 of which were promoted within 6 months.
- Implemented a new CRM system that streamlined sales processes and improved data tracking.

Lead Captain at Affordable Air Conditioning and Heating, CO

Jul 2015 - Jun 2019

- Led a team of 50+ people including flight attendants, pilots and other staff members.
- Successfully completed over 1,000 flights with no accidents or incidents.
- Trained new employees on safety procedures and airline policies.
- Managed the scheduling of crewmembers and aircrafts.
- Monitored passenger comfort and satisfaction levels during flights.
- Addressed any customer complaints or concerns in a timely manner.

Certificates

Certified Captain

Aug 2020

Certified Master Captain

Sep 2018

Memberships

American Academy of Pediatrics

American College of Emergency Physicians

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📍 3805 White Oak Dr, Fremont, CA 94536

Education

High School Diploma at Denver East High School, Denver, CO

Sep 2011 - May 2015

I've learned how to manage my time, how to study for exams, how to do research, and how to write essays.

Links

[linkedin.com/in/thomasenekoschel](https://www.linkedin.com/in/thomasenekoschel)

Skills

Navigation

Seamanship

Meteorology

Radio communications

Engine maintenance

First aid

Languages

English

Dutch

Hobbies

Puzzles

Gardening

Reading