# Janaya Laudenbach

Car Saleswoman

## Profile

I am a car saleswoman with over three years of experience. I have successfully closed deals with customers and helped my team reach our monthly targets. I possess excellent communication skills, which helps me understand customer needs and offer the best solutions. My negotiation skills are also top-notch, allowing me to get the best prices for both the company and the customer. In addition, I have a strong work ethic and take pride in my results.

# Employment History

### Car Saleswoman at Hertz, OH

Jun 2022 - Present

- Sold an average of 10 cars per month, totaling \$120,000 in sales.
- Consistently achieved high customer satisfaction ratings, averaging 4.5 out of 5 stars.
- Demonstrated expert product knowledge and successfully upsold customers to more expensive models on numerous occasions.
- Went above and beyond for customers by staying late or coming in early as needed to accommodate their schedules.
- Negotiated favorable terms with car dealerships to get the best prices for inventory.

#### Car Saleswoman II at, OH

Jul 2019 - May 2022

- Exceeded sales goals by 15%.
- Closed an average of 12 deals per month.
- Managed a team of 4 car salesmen.
- Negotiated with customers to close deals.
- Consistently provided excellent customer service.

### Education

### High School Diploma at Ohio State University, OH

Aug 2015 - May 2019

I've learned how to study for and take tests, how to do research, and how to write papers.

# **@** Certificates

**Certified Sales Professional (CSP)** 

Jan 2021

**Certified Automotive Sales Manager (CASM)** 

Nov 2019

# Memberships

National Association of Women Sales Professionals Women in Automotive

#### **Details**

janaya.laudenbach@gmail.com

(171) 958-5379

2262 Walnut St, Cincinnati, OH 45202

#### Links

<u>linkedin.com/in/janayalaudenbach</u>

#### **Skills**

Sales

**Customer Service** 

Communication

Persuasion

Closing Skills

Product Knowledge

Negotiation

#### Languages

English

Dutch

#### **Hobbies**

Horseback riding

Golf

Skiing