# Claire Vroom

# Chief Executive Officer (CEO)

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1867 Hilltop Drive, Raleigh, NC 💽



#### **Education**

# Bachelor of Science in **Business Administration at Duke University, NC**

Sep 2008 - May 2012

I have learned how to manage and lead a team, how to market and sell products, and how to financial analyze and manage a business.

## Links

linkedin.com/in/clairevroom

#### Skills

**Business Strategy** 

**Business Planning** 

Financial Management

Organizational Development

Change Management

**Human Resources Management** 

#### Languages

English

Arabic

## **Employment History**

# Chief Executive Officer (CEO) at Duke Energy, NC

Jun 2022 - Present

- Led company to become the industry leader in 5 years, with a market share of 35%.
- Grew revenues by 20% year-over-year for 3 consecutive years.
- Achieved profitability for the first time in company history.
- Reduced costs by 10% across the organization through process improvements and efficiencies.

#### Senior Executive Officer (SEO) at Lowe's, NC

Aug 2019 - Apr 2022

- Led a team of 50 employees to generate \$30 million in annual revenue.
- Managed a budget of \$5 million and increased profits by 25%.
- Negotiated contracts with vendors that saved the company 10% on supplies.
- Implemented new customer service initiatives that resulted in a 5% increase in customer satisfaction.
- Trained and developed 4 managers who were promoted to senior positions within 2 years.
- Hired and oversaw the work of 100+ employees.

#### Executive Officer (EO) at Bank of America, NC

Aug 2012 - Jun 2019

- Led a team of 12 executives in developing and implementing a new company-wide strategy that increased profits by 15% within the first
- Negotiated and secured funding from 3 major investors to support the launch of a new product line.
- Defined and oversaw execution of a comprehensive rebranding initiative that refreshed the company's image and significantly boosted online traffic by 25%.
- Chaired executive committee meetings, ensuring efficient decision making on key business issues while maintaining harmonious relationships among members.

#### Certificates

**Certified Public Accountant (CPA)** 

Nov 2020

**Certified Management Accountant (CMA)** 

Jun 2019