

Bettie Rajkovich

Chief Information Officer (CIO)

Employment History

Chief Information Officer (CIO) at IBM, NY

May 2022 - Present

- Led the development and implementation of a new enterprise resource planning system that resulted in increased efficiency and productivity for the company.
- Implemented a new data warehouse solution that allowed for better decision making by managers across the organization.
- Developed and implemented a new security strategy that reduced incidents of data breaches by 50%.
- Led the rollout of a new customer relationship management system that increased customer satisfaction scores by 20%.

Senior Vice President of Information Technology (SVP-IT) at Microsoft, NY

Sep 2019 - Mar 2022

- Defined the company's information technology strategy and oversaw its execution.
- Led a team of 50+ IT professionals in developing and implementing innovative solutions that improved efficiency and reduced costs.
- Consolidated 20+ disparate systems into 3 integrated platforms, resulting in \$5M annual savings.
- Implemented an enterprise-wide data warehouse which increased revenue by 10%.
- Developed a mobile app which was downloaded 100,000 times in the first month.

Vice President of Information Technology (VP-IT) at Amazon, NY

Sep 2012 - Jul 2019

- Led team of 30 in developing and implementing new CRM system which increased customer satisfaction rating from 65% to 82%.
- Consolidated 8 legacy systems into 3 modernized platforms, resulting in \$1.2 million annual cost savings.
- Project managed the development and launch of company's first mobile app, generating \$600k in revenue within 6 months.
- Spearheaded initiative to migrate entire organization to cloud-based infrastructure, reducing IT operating costs by 15%.
- Negotiated contracts with vendors that saved the company \$700k per year on hardware and software licensing fees.

Certificates

Certified Information Systems Security Professional (CISSP)

Sep 2020

Certified in Risk and Information Systems Control (CRISC)

Jan 2019

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Education

Bachelor of Science in Computer Science at Cornell University

Sep 2008 - May 2012

I've learned how to code in various programming languages, how to use different software development tools, and how to effectively solve problems.

Links

[linkedin.com/in/bettierajkovich](https://www.linkedin.com/in/bettierajkovich)

Skills

Strategic Planning

Budgeting and Cost Control

Organizational Leadership

Change Management

Project Management

Risk Management

Information Technology Infrastructure

Languages

English

Japanese

Hobbies

Listening to music