

Michaeline Kerins

Chief Information Officer (CIO)

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📍 98030 2nd Ave, Fairbanks, AK 99701

EDUCATION

Bachelor of Science in Computer Science at University of Alaska Fairbanks

Aug 2008 - May 2012

I have learned how to design and implement software solutions to problems, how to use and understand data structures and algorithms, and how to think logically and critically to solve problems.

LINKS

[linkedin.com/in/michaelinekerins](https://www.linkedin.com/in/michaelinekerins)

SKILLS

Strategic Planning

Budgeting and Cost Control

Organizational Leadership

Change Management

Project Management

Risk Management

Information Technology Infrastructure

LANGUAGES

English

Spanish

EMPLOYMENT HISTORY

● Chief Information Officer (CIO) at Walmart, AK

May 2022 - Present

- Led the development and implementation of a new enterprise-wide information system that increased efficiency by 30%.
- Reduced IT operating costs by 15% through innovative use of technology.
- Developed an effective disaster recovery plan that was successfully executed during two major hurricanes.
- Implemented a security protocol that prevented any data breaches or cyber-attacks.
- Managed a team of 50+ IT professionals responsible for developing, maintaining, and supporting all company computer systems.

● Senior Vice President of Information Technology (SVP-IT) at Amazon, AK

Jul 2017 - Apr 2022

- Led the development and implementation of a new \$20 million enterprise resource planning (ERP) system that increased efficiency by 30%.
- Partnered with senior leadership to create an IT strategy that aligned with business goals and objectives, resulting in increased productivity across the company.
- Reduced costs associated with IT operations by 15% through process improvements and vendor negotiations.
- Led a team of 50+ employees responsible for all aspects of information technology including infrastructure, applications, security, and support.
- Managed departmental budget of \$10 million while ensuring all projects remained on schedule and within budget constraints.

● Vice President of Information Technology (VP-IT) at Microsoft, AK

Aug 2012 - May 2017

- Led a team of 15 in the development and implementation of a new CRM system that increased sales by 25%.
- Partnered with the marketing department to create and launch an innovative new website that resulted in a 20% increase in web traffic.
- Successfully migrated the company's email server to Microsoft Exchange, improving communication and collaboration between employees.
- Implemented a BYOD policy that increased employee productivity by 10%.
- Managed IT budget of \$1 million/year while still delivering on key projects and initiatives.

CERTIFICATES

Certified Information Systems Security Professional (CISSP)

Jan 2021

Certified in Risk and Information Systems Control (CRISC)

Jul 2019