

# Missi Lonsway

Computer Systems Analysts

## Profile

Computer systems analysts are responsible for assessing an organization's computer needs and recommending the right hardware, software, and processes. I have over 1 year of experience in this field. In my previous role, I was responsible for analyzing the company's current system and making recommendations on how to improve it. This involved researching new technology and evaluating its costs and benefits. I also created process flowcharts to help employees understand the existing system better.

## Employment History

### Senior Computer Systems Analyst at Accenture, NJ

Jun 2022 - Present

- Led a team of 4 analysts in developing a new company-wide reporting system which increased productivity by 25%.
- Successfully completed training for SQL, Tableau, and Alteryx.
- Trained 3 junior analysts on best practices for data analysis and visualization.
- Presented findings from complex data sets to senior management with recommendations for process improvements.
- Wrote custom SQL scripts to automate tasks and improve efficiency.

### Computer Systems Analyst at Deloitte, NJ

Sep 2021 - May 2022

- Led the development of a new software application that increased productivity by 15%.
- Implemented an automated system that reduced error rates by 25%.
- Developed a reporting system that saved the company \$100,000 per year.
- Trained other employees on how to use new software applications.
- Wrote user manuals for new software applications.

## Education

### Bachelor of Science in Computer Systems Analysis at Rutgers University, NJ

Aug 2017 - May 2021

I've learned how to analyze, design, and implement information systems.

## Certificates

### Certified Business Analysis Professional (CBAP)

Jun 2021

### Certified Systems Engineering Professional (CSEP)

Mar 2020

## Memberships

Association for Computing Machinery (ACM)

Institute of Electrical and Electronics Engineers (IEEE)

## Details

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## Links

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## Skills

Technical analysis

Systems analysis

Requirements gathering

Process improvement

Business process modeling

Data mining and modeling

IT project management

## Languages

English

Arabic

## Hobbies

Organizing and categorizing information

Studying and analyzing data

Designing and creating models and prototypes