

Minha Biss

Data Analyst

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📍 5421 Harrison St, New Orleans, Louisiana 70115

Education

Bachelor of Science in Data Analytics at Louisiana State University

Sep 2017 - May 2021

I have learned how to use various data analytics software programs to discover trends and relationships hidden in data sets.

Links

[linkedin.com/in/minhabiss](https://www.linkedin.com/in/minhabiss)

Skills

SQL

Data Modeling

Data Visualization

Excel

Tableau

R

Python

Languages

English

Russian

Profile

As a Data Analyst, I have over 1 year of experience working with data to find trends and insights. I am skilled in Excel, SQL, and Tableau. I have a strong background in math and statistics. I am also able to effectively communicate my findings to non-technical staff.

Employment History

Data Analyst at IBM, LA

Mar 2022 - Present

- Led the analysis of a data set that identified \$1M in annual cost savings.
- Authored 3 white papers on statistical methods for analyzing data.
- Trained 5 junior analysts on best practices for data analysis.
- Developed a new method for tracking errors in data sets that reduced error rates by 50%.
- Created numerous custom reports and dashboards to help managers track KPIs.

Data Analyst II at Accenture, LA

Aug 2021 - Jan 2022

- Led a team of 3 data analysts in conducting analysis on customer purchase behavior, which resulted in a 5% increase in sales.
- Utilized SQL to create complex queries that were used to generate weekly, monthly and quarterly reports for management.
- Conducted trend analysis on website traffic data using Excel, which led to the development of a new marketing campaign that increased web traffic by 15%.
- Analyzed call center data and created staff schedules that reduced wait times by 30%.
- Wrote custom scripts in Python to automate various tasks related to data analysis.

Certificates

Certified Data Analyst Professional (CDAP)

Oct 2020

Certified Business Intelligence Analyst (CBIA)

May 2019

Memberships

American Statistical Association

Institute for Operations Research and the Management Sciences