Millicent Whitcome

Development Manager

Profile

I have over 5 years of experience as a Development Manager. I am responsible for managing the development team and ensuring that projects are completed on time and within budget. I have a proven track record in delivering successful projects, and am skilled at problem solving and resource management.

Employment History

Development Manager at Comcast, CO

Mar 2022 - Present

- Led a team of 5 developers in the creation of an e-commerce platform that processed \$2 million in sales in its first year.
- Successfully launched 3 mobile apps with over 1 million downloads each.
- Implemented a continuous integration system that reduced release times by 50%.
- Wrote and published 10 technical articles on various software development topics.
- Spoke at 4 industry conferences on subjects related to software development management.

Lead Development Manager at AT&T, CO

Sep 2017 - Feb 2022

- Led a team of 12 sales development representatives in achieving quota by 110%.
- Grew the pipeline by 400% through effective lead generation and management practices.
- Trained and developed 5 new hires, resulting in an increase in performance by 30%.
- Implemented a new CRM system that increased productivity by 15%.
- Negotiated discounts with vendors that saved the company \$5,000 per month.
- Wrote and implemented a new departmental policy manual that improved communication and efficiency.

Education

Bachelor of Science in Computer Science at University of Colorado Boulder

Aug 2013 - May 2017

I have learned programming, software engineering, and computer science theory.

@ Certificates

Certified Software Development Manager (CSDM)

Mar 2021

Certified Agile Development Manager (CADM)

Feb 2020

Details

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Links

linkedin.com/in/millicentwhitcome

Skills

Agile

Scrum

Waterfall

Jira

Confluence

Bitbucket/GitHub

Development Tools (e.g. Eclipse, Visual Studio)

Languages

English

Mandarin

Hobbies

Organizing

Working with numbers/analytics Strategy games