Kynsleigh Mickus

Director of Information Technology (DoIT)

kynsleigh.mickus@gmail.com ✉

(130) 409-7142 📞

1234 Elm Street, New York, NY 10001 📍

Education

Master of Science in Information Technology at University of Colorado Boulder

Sep 2011 - May 2015

Some skills I've learned are project management, requirements gathering, business analysis, and software development.

Links

linkedin.com/in/kynsleighmickus

Employment History

Director of Information Technology (DoIT) at Lockheed Martin, CO

May 2022 - Present

- Led a team of 12 in the development and implementation of a new software system that improved productivity by 15%.
- Directed the installation of a new network server that reduced response time by 30%.
- Successfully implemented data backup procedures that decreased recovery times from 3 days to 2 hours.
- Implemented cost-saving measures that resulted in an annual savings of $50,000.
- Trained staff on using new hardware and software systems resulting in increased efficiency across the board.

Senior Director of Information Technology (DoIT) at Northrop Grumman, CO

Aug 2020 - Mar 2022

- Led a team of 15+ in the development and implementation of an enterprise-wide information security program that reduced data breaches by 85%.
- Successfully migrated the organization's email system to Office 365, improving productivity and collaboration across the company.
- Streamlined IT operations through process improvements and automation, resulting in $1M in annual savings.
- Implemented a new help desk ticketing system that improved first call resolution rates by 20%.
- Managed all aspects of a large-scale website redesign project, on time and under budget.

Associate Director of Information Technology (DoIT) at Ball Corporation, CO

Sep 2015 - Jul 2020

- Led a team of 12 in the development and implementation of a new software system that increased productivity by 15%.
- Managed DoIT budget of $3 million, resulting in 10% cost savings.
- Negotiated and managed contracts with vendors totaling $1.5 million annually.
- Led department through ISO 9001 certification process.
- Implemented ITIL processes which reduced incident response time by 20%.

Certificates

Certified Information Systems Security Professional (CISSP)
Jul 2021

Certified in the Governance of Enterprise IT (CGEIT)
Feb 2020