

# Meredyth Ayes

Director

---

## Employment History

---

### Details

[meredyth.ayes@gmail.com](mailto:meredyth.ayes@gmail.com)

(883) 807-5053

910 W Ash Ave, Clayton, NM 88415

---

### Director of Software Engineering at El Paso Electric Company, NM

Jun 2022 - Present

- Led a team of engineers in developing software that was used by millions of people worldwide.
- Developed and implemented an innovative new software development methodology that increased productivity by 30%.
- Reduced costs associated with software development by 20% through process improvements.
- Successfully delivered complex, high-quality software products on time and within budget.
- Managed a department of 50+ employees while maintaining high morale and low turnover rates.

### Senior Director of Software Engineering at Public Service Company of New Mexico, NM

Aug 2019 - Apr 2022

- Led a team of 50 software engineers to develop and launch a new e-commerce platform that increased sales by 25% within the first year.
- Implemented Agile methodology across all engineering teams, resulting in a 20% increase in productivity.
- Spearheaded the development of a new customer loyalty program that boosted retention rates by 10%.
- Successfully launched 10 major releases on time and under budget.

### Vice President of Software Engineering at Tri-State Generation and Transmission Association, Inc., NM

Sep 2012 - Jul 2019

- Led a team of 50 software engineers to develop and release 5 major product releases, on time and within budget.
- Grew the engineering department from 30 to 60 employees, while maintaining high standards for quality.
- Successfully implemented new Agile methodology across the engineering department, resulting in 20% increase in productivity.
- Spearheaded the development of 3 new features that resulted in increased customer satisfaction by 15%.
- Drove down average time-to-market for products by 25%, through process improvements and better coordination with other departments.

---

## Education

---

### Master of Business Administration at University of New Mexico

Aug 2008 - May 2012

I have learned how to manage a business, including its finances, marketing, and operations.