



PROFILE

I am a resourceful and experienced discharge planner with over 1 year of experience in the field. I have an excellent track record of working with patients, families, and staff to ensure safe and timely discharge from the hospital. I am skilled in assessment, planning, implementation, and evaluation of patient care needs. I am also knowledgeable about insurance requirements and regulations related to discharge planning.

LINKS

[linkedin.com/in/leananalco](https://www.linkedin.com/in/leananalco)

SKILLS

Medical Terminology

ICD-10 Coding

Medicare/Medicaid Regulations

Hospital Discharge Procedures

Patient Advocacy

Case Management

Social Work

LANGUAGES

English

Spanish

EMPLOYMENT HISTORY

● Discharge Planner at SSM Health, MO

May 2022 - Present

- Crafted individualized discharge plans for 50 patients with chronic illnesses, taking into account each patient's unique needs.
- Monitored and evaluated the progress of each patient post-discharge, making necessary adjustments to the plan as needed.
- Successfully reduced readmission rates by 15% over a 6 month period.
- Led weekly meetings with interdisciplinary team to discuss complex cases and develop coordinated care plans.
- Trained new staff members on best practices for discharge planning.

● Associate Discharge Planner at BJC HealthCare, MO

Jul 2021 - Mar 2022

- Negotiated with insurance companies to extend patient stays an average of 3 days longer than the standard length of stay, resulting in increased revenue for the hospital.
- Successfully discharged 95% of patients within 24 hours of receiving their discharge paperwork.
- Created individualized discharge plans for each patient that took into account their unique needs and circumstances.
- Worked closely with patients and families to ensure a smooth transition from hospital to home.
- Maintained close communication with referral sources and community resources to ensure continuity of care.

EDUCATION

Bachelor of Science in Psychology at Truman State University, MO

Aug 2016 - May 2021

I've learned how to think critically, how to communicate effectively, and how to conduct research.

CERTIFICATES

Certified Discharge Planner (CDP)

May 2021

Certified Patient Advocate (CPA)

Nov 2019

MEMBERSHIPS

American Association of Nurse Assessment Coordination

National Association of Social Workers