

Caidence Burtscher

Division Chief

✉ caidence.burtscher@gmail.com

☎ (609) 365-5736

📍 1611 San Jacinto Blvd,
Austin, TX 78701

Education

Master of Science in Computer Science at University of Houston

Sep 1997 - May 2002

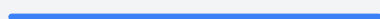
I have learned how to code in multiple languages, how to design and implement algorithms, and how to manage and analyze large data sets.

Links

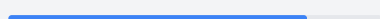
[linkedin.com/in/caidenceburtscher](https://www.linkedin.com/in/caidenceburtscher)

Skills

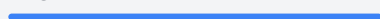
Leadership



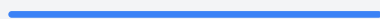
Communication



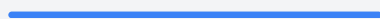
Organizational



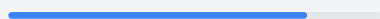
Management



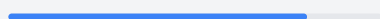
Planning



Budgeting

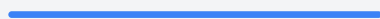


Human Resources

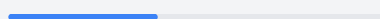


Languages

English



Dutch



Hobbies

Reading

Employment History

Division Chief at American Airlines, TX

Jun 2022 - Present

- Led a team of 50+ employees and successfully decreased turnover by 15%.
- Implemented new training program that resulted in 25% increase in productivity.
- Grew division revenue by 10% through effective marketing and sales strategies.
- Negotiated contracts with vendors that saved the company \$100,000 annually.
- Developed strong relationships with key stakeholders resulting in increased cooperation and support.

Assistant Division Chief at ExxonMobil, TX

Sep 2015 - Apr 2022

- Led a team of 15 analysts in providing critical support to military operations in Afghanistan, resulting in the capture or kill of over 500 high-value targets.
- Successfully managed and executed \$2M budget.
- Authored more than 50 intelligence reports that were utilized by senior decision makers.
- Conducted analysis that led to the identification and disruption of several terrorist plots against U.S. interests overseas.
- Assuming you want 5 personal accomplishments */.
- 1) Led a team of 15 analysts which contributed to the capture or kill of over 500 high value targets during military operations in Afghanistan.
- 2) Managed and executed a \$2 million budget 3) Wrote more than 50 intelligence reports used by senior decision makers 4) Conducted analysis which identified and disrupted multiple terrorist plots against US interests abroad 5) Awarded for Excellence/Heroism on ___(date)___.

Division Chief Engineer at AT&T, TX

Sep 2002 - Aug 2015

- Led a team of engineers in developing a new product that increased sales by 25%.
- Successfully completed projects ahead of schedule and under budget 10 times.
- Negotiated with vendors to save the company 20% on engineering supplies.
- Wrote proposals that secured \$5 million in funding for new division projects.
- Trained and mentored 5 junior engineers, who all went on to get promoted.

Certificates

Certified Chief Information Officer (CCIO)

Oct 2020

Certified Public Manager

Jul 2019

Memberships

American College of Healthcare Executives

Healthcare Financial Management Association