

# DONZETTA PANTOJAS

Esthetician

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## PROFILE

I am an esthetician with over a year of experience in the industry. I have worked in both spa and clinical settings, providing high-quality skin care services to my clients. I am knowledgeable in a variety of facial treatments and body waxing services, and I use only the best products to ensure that my clients get the results they are looking for. I am passionate about helping people feel good about themselves, and I take pride in providing excellent customer service.

## LINKS

[linkedin.com/in/donzettapantojas](https://www.linkedin.com/in/donzettapantojas)

## SKILLS

Hair removal

Facials

Makeup application

Skin care treatments

Nail care services

Body wraps and scrubs

## LANGUAGES

English

Indonesian

## HOBBIES

Applying makeup

Doing hair

Fashion

## EMPLOYMENT HISTORY

### ● Lead Esthetician at Laser Aesthetic & Wellness Center, WV

Jun 2022 - Present

- Led a team of estheticians in providing luxury skincare services to clients.
- Achieved 97% client satisfaction rating through excellent customer service.
- Increased sales by 20% through upselling and cross-selling techniques.
- Trained 2 new estheticians on proper skincare protocols and treatments.
- Maintained cleanliness and sanitation in the treatment room at all times.

### ● Senior Esthetician at The Aesthetic Center, WV

Sep 2021 - Apr 2022

- Treated an average of X clients per day.
- Performed X chemical peels with a satisfaction rating of XX%.
- Achieved XX% retention rate for new clientele.
- Trained X estheticians in the proper way to perform facials and waxing services.
- Upsold products and services to increase revenue by XX%.

## EDUCATION

### Diploma in Esthetics at West Virginia University, WV

Aug 2017 - May 2021

I have learned many skills while studying for my diploma in esthetics, including skin care, makeup application, and hair removal.

## CERTIFICATES

### Licensed Esthetician

Apr 2021

### Certified Medical Esthetician

Jul 2019

## MEMBERSHIPS

### American Medical Spa Association

### National Coalition of Estheticians, Manufacturers/Distributors & Associations