

# Sherry Mckahan

Facilities  
Maintenance  
Technician

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## Profile

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### Details

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(641) 410-6332

School St, Hartford, CT 06103

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I am a Facilities Maintenance Technician with over 3 years of experience in the field. I have gained a wealth of knowledge and experience in this role, and have become an expert in maintaining facilities to ensure they are up to code and running smoothly. I take pride in my work and strive to provide the best possible service for our clients. In addition to my maintenance expertise, I also possess strong interpersonal skills that allow me to build positive relationships with customers, vendors, and colleagues alike.

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## Employment History

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### Facilities Maintenance Technician at ServiceMaster, CT

Apr 2022 - Present

- Maintained a 97% satisfaction rating for building occupants in regards to cleanliness and upkeep of facilities.
- Implemented a new preventative maintenance program which resulted in a 25% decrease in unscheduled downtime.
- Managed a team of 12 technicians who performed daily maintenance tasks and special projects.
- Trained 4 new technicians on building systems, safety procedures, and company policies.
- Completed over 500 work orders per month with an average completion time of 48 hours.

### Facilities Maintenance Technician II at ABM Industries, CT

Jul 2019 - Feb 2022

- Maintained 96% uptime for production machinery by performing daily preventative maintenance tasks.
- Replaced an average of 3 light fixtures per day, totaling 1,095 over the course of a year.
- Cleaned and organized the warehouse and storage areas, increasing efficiency by 15%.
- Painted the interior of the facility every 6 months, on average.
- Completed work orders in a timely manner, averaging 2 hours per order.

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## Education

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### High School Diploma at Hartford Public High School, Hartford, CT

Aug 2015 - May 2019

I've learned how to study for exams, how to do research, and how to write essays.

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## Links

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[linkedin.com/in/sherrymckahan](https://www.linkedin.com/in/sherrymckahan)