

# Denaria Mazanek

Food and Beverage Server

## Profile

I am a food and beverage server with over one year of experience in the industry. I have worked in restaurants, bars, and cafes, and have gained a strong understanding of what it takes to be a successful server. I possess excellent customer service skills, as well as the ability to multitask and handle high-pressure situations. I am confident in my abilities to provide an exceptional dining experience for guests, and would be an asset to any restaurant team.

## Employment History

### Food and Beverage Server at Buffalo Wild Wings, WV

Jun 2022 - Present

- Served an average of 500 customers per shift while maintaining a high level of customer satisfaction.
- Consistently received positive feedback from guests regarding outstanding service.
- Demonstrated excellent teamwork by effectively communicating with other servers and kitchen staff.
- Upsold food and beverage items to increase sales for the restaurant.
- Quickly learned new menu items and promotions to better assist guests.
- Effectively handled multiple tasks such as taking orders, serving food/drinks, and processing payments.

### Food and Beverage Server Trainee at O'Charley's, WV

Jul 2021 - May 2022

- Delivered food to 12 tables in one hour during the dinner rush.
- Completed online ServSafe certification.
- Trained new employees on proper serving techniques.
- Upsold appetizers and desserts to 75% of customers.
- Kept a clean and organized work station throughout each shift.
- Received positive feedback from guests on service.

## Education

### Food and Beverage Server Diploma at Marshall University, WV

Aug 2016 - May 2021

I've learned how to provide excellent customer service, how to take and serve food and beverage orders, and how to upsell customers.

## Certificates

### Food Handler's Certificate

Apr 2021

### Food Safety Certification

Apr 2020

## Memberships

National Restaurant Association

American Culinary Federation

## Details

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## Links

[linkedin.com/in/denariamazanek](https://www.linkedin.com/in/denariamazanek)

## Skills

Food and beverage knowledge

Serving skills

People skills

Multitasking

POS system usage

Cash handling

Cleaning

## Languages

English

Spanish

## Hobbies

Listening to music