Waunita Tellas

Functional Analyst

Details

waunita.tellas@gmail.com

(729) 159-8291

15 Turner St, Lynn, MA 01901

Profile

Over 1 year of experience as a Functional Analyst. I have gained an in-depth understanding of the software development process and how to document requirements. My analytical skills allow me to quickly understand complex systems and identify areas for improvement. I am experienced in using various tools to create detailed documentation, including Visio and JIRA. I am also proficient in SQL, which has been invaluable in my role as a functional analyst

Employment History

Senior Functional Analyst at Cognex Corporation, MA

May 2022 - Present

- Led a team of 5 functional analysts in conducting business analysis for a new CRM system, which resulted in increased efficiency by 15% and improved customer satisfaction ratings by 10%.
- Successfully wrote 30 user stories with acceptance criteria that were used to develop the new CRM system.
- Gathered requirements from over 50 users across 4 departments and synthesized them into high-level business requirements.
- Conducted gap analysis between current state and desired future state processes to identify process improvements.
- Created as-is and to-be process maps using Visio for the sales department, which were instrumental in redesigning processes.

Functional Analyst II at PTC Inc., MA

Sep 2021 - Mar 2022

- Led a team of 4 analysts in conducting analysis, requirements gathering, and documentation for 15 new features on an e-commerce website. The project was completed on time and under budget.
- Conducted analysis, requirements gathering, and documentation for 5 new features on an e-commerce website.
- Wrote functional specifications for 3 major enhancements to an existing software application.
- Led a team of 2 analysts in documenting business process flows for a manufacturing company. The project was completed ahead of schedule and under budget.
- As sole analyst on a small development team, wrote functional specifications and conducted user acceptance testing for a inventory management system used by a national retailer.

Education

Bachelor of Science in Computer Science at Harvard University, MA

Sep 2016 - May 2021

I've learned how to design and implement software solutions to problems, how to use programming languages to create software applications, and how to use various software development tools and techniques.