

(189) 986-4114

8480 SGrant St, Littleton, CO 80128

Education

Juris Doctor at University of Colorado Boulder

Sep 2010 - May 2015

Some of the skills I've learned while studying to become a Juris Doctor are critical thinking, problem solving, research, and writing.

Links

linkedin.com/in/geriantigua

Skills

Compliance

Management

Communication

Leadership

Organizational

Problem-solving

Multitasking

Languages

English

Spanish

Employment History

Head of Compliance at Blue Cross Blue Shield of Colorado, CO

May 2022 - Present

- Led a team of compliance officers in developing and implementing new compliance policies that reduced risk by 25%.
- Monitored adherence to regulatory requirements and initiated corrective action when necessary, ensuring compliance with all relevant laws and regulations.
- Trained staff on compliance-related topics such as anti-corruption law, money laundering prevention, and data privacy protection.
- Acted as a liaison between the organization and government agencies/regulators during audits or investigations.

Senior Compliance Officer at Cigna, CO

Jul 2020 - Apr 2022

- Implemented a new compliance reporting system that increased efficiency by 25%.
- Led the development of 5 annual compliance plans that were successfully executed.
- Conducted 10 internal audits of various departments and identified \$50,000 in potential savings.
- Trained 50 employees on the latest changes to company policy.
- Wrote 3 successful grant applications totaling \$100,000 for new compliance initiatives.
- Investigated 12 incidents of possible non-compliance and took appropriate corrective action in all cases.

Compliance Officer at Kaiser Permanente, CO

Aug 2015 - Jun 2020

- Negotiated and created compliance standards with vendors, which resulted in a reduction of non-compliance incidents by 25%.
- Led the development and implementation of a new compliance program, which increased employee engagement by 15%.
- Conducted training for employees on complying with company policies and procedures, resulting in a decrease in policy violations by 20%.
- Monitors adherence to internal controls and provides feedback to management on areas of improvement; as a result, identified process improvements saved the company \$100,000 annually.
- Investigated potential instances of fraud or misconduct; one such investigation led to the identification and prosecution of an individual who embezzled \$250,000 from the company.
- Authored monthly newsletter articles highlighting recent changes in regulations that could impact the organization; this proactive approach prevented significant fines due to timely updates being made before audits.