

# Rosezella Andrassy

Head of Employee Experience (HEE)

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## EDUCATION

### Master of Science in Human Resources at North Dakota State University

Sep 2013 - May 2017

I have learned how to manage a team of people, how to communicate effectively with people from different cultures, how to mediate conflict, and how to design and implement training programs.

## LINKS

[linkedin.com/in/rosezellaandrassy](https://www.linkedin.com/in/rosezellaandrassy)

## SKILLS

Employee Engagement

Employee Relations

Human Resources Management

Organizational Development

Performance Management

Training and Development

Change Management

## LANGUAGES

English

Russian

## PROFILE

I have over 5 years of experience leading employee experience initiatives. I am a strategic thinker and can see the big picture when it comes to improving the workplace. I have a track record of being able to successfully implement change within organizations. I am passionate about making sure that employees are happy and engaged in their work.

## EMPLOYMENT HISTORY

### ● Head of Employee Experience (HEE) at US Department of Labor, ND

Mar 2022 - Present

- Led the development and implementation of an employee experience strategy that increased employee satisfaction by 10% and decreased turnover by 15%.
- Defined and launched a new onboarding program that reduced new hire ramp-up time by 30%.
- Implemented a series of process improvements that increased efficiency in the HR department by 20%.
- Led a cross-functional team in developing a new performance management system that was successfully implemented company-wide.
- Managed the design and rollout of a new benefits package that saved the company \$100,000 annually.

### ● Employee Experience Manager at , ND

Sep 2017 - Feb 2022

- Led a team of 5 Employee Experience Specialists who successfully implemented new onboarding procedures for 500 employees, resulting in a decrease in time-to-productivity by 15%.
- Project managed the development and rollout of a new employee engagement survey to 2,000 employees across 10 locations, with a 75% response rate.
- Successfully launched 3 global employee recognition programs that resulted in an increase in employee morale by 30%.
- Implemented a new performance management system for 1,000 managers and employees which resulted in an increase in performance reviews completed on time by 20%.
- Led the development of 5 training modules on topics such as sexual harassment, diversity & inclusion, and unconscious bias which were completed by 95% of employees.

## CERTIFICATES

### Certified Employee Experience Professional (CEEP)

Jun 2021

### Certified Human Resources Business Partner (CHRP-BP)

Jan 2020