

DUYEN SCHRIMSHER

Healthcare administrator

duyen.schrimsher@gmail.com

(918) 170-4993

4103 Highland Dr, Salt Lake City, UT
84106



LINKS

[linkedin.com/in/duyenschrimsher](https://www.linkedin.com/in/duyenschrimsher)

SKILLS

Healthcare administration

Healthcare policy

Health insurance

Medicare and Medicaid

Medical coding and billing

HIPAA compliance

Electronic health records

LANGUAGES

English

Hindi

HOBBIES

Organizing

Crafting

Reading

EMPLOYMENT HISTORY

Healthcare Administrator at University of Utah Health, UT

Jun 2022 - Present

- Led a team of 15 healthcare professionals in providing quality patient care.
- Improved patient satisfaction scores by 10% within 6 months.
- Reduced hospital-acquired infections by 20% over 2 years.
- Implemented cost-saving initiatives that saved the organization \$1 million annually.
- Negotiated favorable contracts with vendors that resulted in savings of 15%.
- Led the development and implementation of a new EHR system.

Healthcare Administrator II at Intermountain Healthcare, UT

Jul 2020 - Apr 2022

- Reduced hospital-acquired infections by XX% through implementation of new policies and procedures.
- Decreased length of stay for surgical patients by XX hours on average.
- Implemented a new patient satisfaction survey that resulted in an increase in scores from XY to YZ.
- Led the development and rollout of a new electronic health record system for the organization.
- Negotiated managed care contracts that saved the organization \$XX million over three years.
- Developed and implemented a quality improvement initiative that reduced readmissions by XY%.

Healthcare Administrator I at Salt Lake City VA Medical Center, UT

Sep 2015 - Jun 2020

- Led a team of 15 in the implementation of an EHR system which resulted in a decrease in patient wait times by 30%.
- Successfully decreased costs associated with laboratory tests by 10% through effective vendor management.
- Improved departmental productivity by 20% following the development and implementation of new workflows.
- Demonstrated excellent people skills by successfully resolving conflict between staff members on 5 occasions.
- Wrote grants totaling \$1 million which were subsequently awarded to fund new initiatives.
- Led successful process improvement projects resulting in increased efficiencies and cost savings.