Lenise Mcgavic

Healthcare Administrator

✓ <u>lenise.mcgavic@gmail.com</u>



(171) 787-0695

• 2354 Wigwam Pkwy, Henderson, NV 89074

Education

Bachelor of Science in **Healthcare Administration at** University of Nevada, Reno

Sep 2013 - May 2017

Some skills I've learned are critical thinking, effective communication, time management, organization, and teamwork.

Links

linkedin.com/in/lenisemcgavic

Skills

Healthcare administration

Healthcare policy

Health insurance

Medicare and Medicaid

Medical coding and billing

Electronic health records (EHRs)

Hospital administration

Languages

English

French

Profile

I am a Healthcare Administrator with over 5 years of experience in the industry. I have worked extensively with both patients and staff, and have a deep understanding of what it takes to run a successful healthcare facility. I am an expert at managing finances, developing policies and procedures, and ensuring that all regulatory requirements are met. I am passionate about my work and take great pride in providing quality care for our patients.

Employment History

Healthcare Administrator at A-1 Home Healthcare, NV

Mar 2022 - Present

- Led a team of 50+ employees and successfully reduced staff turnover by 15%.
- Implemented new patient safety measures that led to a 25% reduction in hospital-acquired infections.
- Spearheaded the creation of an employee wellness program that resulted in \$2 million in annual healthcare cost savings.
- Negotiated with insurance providers to secure lower rates for health coverage, resulting in \$1.5 million in annual savings.
- Was responsible for developing and managing budgets totaling more than \$100 million annually.
- Successfully launched three new primary care clinics.

Healthcare Administrator II at Desert Springs Hospital, NV

Jul 2017 - Feb 2022

- Led a team of 50+ healthcare professionals in providing quality patient care.
- Successfully implemented new policies and procedures that improved patient satisfaction scores by 15%.
- Reduced hospital-acquired infections by 10% through the implementation of evidence-based practices.
- Decreased length of stay for patients by an average of 2 days through effective discharge planning.
- Increased staff productivity by 20% through process improvements and streamlining workflows.
- Achieved cost savings of \$1 million annually through supply chain management initiatives.

Certificates

Certified Healthcare Administrator (CHA)

Sep 2020

Certified Medical Administrative Assistant (CMAA)

Nov 2018