

# Jazlynn Detmer

Healthcare  
Operations Manager

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## Profile

### Details

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(535) 194-9524

1637 W Ashley Rd, Charleston, SC 29407

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I am a Healthcare Operations Manager with over 5 years of experience in the industry. I have a proven track record of success in managing and improving healthcare operations. I am an expert at developing and implementing processes and procedures that improve efficiency and quality while reducing costs. I excel at problem solving and have a keen eye for detail. My strong communication, organizational, and leadership skills allow me to effectively manage teams of employees while maintaining high levels of productivity.

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## Employment History

### Healthcare Operations Manager at Roper St. Francis Healthcare, SC

Mar 2022 - Present

- Led a team of 15 healthcare professionals in providing high-quality patient care.
- Reduced hospital readmission rates by 20%.
- Increased staff satisfaction levels by 10%.
- Implemented new cost-saving initiatives that saved the company \$1 million annually.
- Negotiated contracts with vendors that resulted in savings of 15%.

### Healthcare Operations Manager II at MUSC Health, SC

Sep 2017 - Feb 2022

- Led a team of 15 employees in providing quality patient care.
  - Implemented new policies and procedures that increased efficiency by 20%.
  - Trained and mentored 5 new employees on company culture and expectations.
  - Negotiated with vendors to secure cost-effective contracts for supplies.
  - Monitored budget expenditures and identified areas of potential cost savings.
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## Education

### Bachelor of Science in Healthcare Administration at University of South Carolina

Sep 2013 - May 2017

I have learned how to effectively communicate with patients, families, and other healthcare professionals; how to efficiently manage a healthcare facility; and how to navigate the ever-changing healthcare landscape.

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## Links

[linkedin.com/in/jazlynndetmer](https://www.linkedin.com/in/jazlynndetmer)