

Zynae Ribar

Healthcare Program Manager

✉ zynae.ribar@gmail.com

☎ (807) 086-1551

📍 104 West Main Street, Bozeman, MT 59715

EDUCATION

Bachelor of Science in Healthcare Administration at University of Montana

Sep 2013 - May 2017

Some skills I've learned are management, organization, critical thinking, and problem solving.

LINKS

[linkedin.com/in/zynaeribar](https://www.linkedin.com/in/zynaeribar)

SKILLS

Healthcare administration

Project management

Budgeting and financial management

Healthcare policy

Regulatory compliance

Quality improvement

Clinical experience

LANGUAGES

English

Indonesian

HOBBIES

Organizing

Crafting

Reading

PROFILE

I am a healthcare program manager with over 5 years experience. I have extensive experience in the management of healthcare programs and projects. I have a proven track record in the successful delivery of healthcare services to clients. I am an expert in the coordination and implementation of health care programs and projects. I possess excellent communication, interpersonal, and organizational skills

EMPLOYMENT HISTORY

● Healthcare Program Manager at Blue Cross and Blue Shield of Montana, MT

Mar 2022 - Present

- Led the development of a new healthcare program that resulted in increased patient satisfaction scores by 15%.
- Implemented a new scheduling system for the healthcare program that decreased wait times by 30%.
- Negotiated with insurance providers to get coverage for additional treatments and procedures.
- Trained and oversaw a team of 50+ employees.
- Wrote proposals to secure funding from government agencies and private organizations totaling \$5 million over 3 years.

● Healthcare Program Coordinator at PacificSource Community Solutions, MT

Sep 2017 - Jan 2022

- Led a team of 15 healthcare professionals in providing care to over 500 patients per month.
- Implemented new patient scheduling system that reduced wait times by 30%.
- Negotiated with insurance companies to get coverage for more than 95% of patients.
- Trained new employees on policies and procedures.
- Wrote grants that brought in \$750,000 over 3 years for the clinic.

CERTIFICATES

Certified Healthcare Program Manager (CHPM)

Nov 2020

Certified Project Management Professional in Healthcare (CMPH)

May 2019

MEMBERSHIPS

American College of Healthcare Executives

Healthcare Information and Management Systems Society