

Abbylynn Ong

Hearing Instrument Specialist

Details

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1400 S Decatur Blvd, Las Vegas, NV 89102

Profile

I am a Hearing Instrument Specialist with over 3 years experience. I have worked in a variety of settings, including hospitals, private practices, and ENT clinics. I have fitted hundreds of patients with hearing aids and other assistive devices. In addition to my clinical experience, I also have extensive knowledge of the latest hearing aid technology.

Employment History

Hearing Instrument Specialist at Miracle-Ear, NV

Mar 2022 - Present

- Aided in developing and administering hearing conservation program for a manufacturing company with over 500 employees.
- Assisted in the development of an employee training program on proper use and maintenance of personal protective equipment including earplugs and muffs.
- Conducted audiometric testing for a construction company with 100 employees. Test results were used to determine if workers were at risk for noise-induced hearing loss and to make recommendations accordingly.
- Successfully fitted 50% more patients with digital Hearing Aids compared to last year.
- Increased patient satisfaction scores by 10% due to new programming techniques learned during continuing education courses.

Hearing Instrument Specialist Trainee at Beltone, NV

Sep 2019 - Jan 2022

- Completed 12 week training program.
 - Aided in the development of 4 new hearing aid models.
 - Trained 2 new Hearing Instrument Specialist Trainees.
 - Assisted in over 100 fittings.
 - Sold 50 units of hearing aids.
 - Generated \$20,000 in revenue.
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Education

Associate of Science in Hearing Instrument Science at Truckee Meadows Community College, NV

Aug 2015 - May 2019

I have learned how to dispense, fit, and service hearing aids, as well as how to perform various types of hearing tests.

Links

[linkedin.com/in/abbylynnong](https://www.linkedin.com/in/abbylynnong)