

Sherell Caslin

Host

Details

sherell.caslin@gmail.com

(349) 884-2368

1234 White Oak Dr, Fremont, CA 94536

Profile

I have over 1 year of experience as a host. I am efficient, organized and capable of multi-tasking under pressure. I possess excellent customer service skills with the ability to upsell when appropriate. My goal is always to provide the best possible dining experience for each and every guest that comes into the restaurant.

Employment History

Lead Host at Bluehost, NE

Mar 2022 - Present

- Led and coordinated a team of 15 servers while maintaining excellent customer service.
- Averaged \$2000 in sales per shift with a high standard of quality control.
- Consistently received positive feedback from customers regarding dining experience.
- Demonstrated expert knowledge of menu items, wine pairings, and preparation methods to diners.
- Managed opening and closing duties for the restaurant including restocking, cleaning, etc.

Host at HostGator, NE

Aug 2021 - Jan 2022

- Trained new hosts on company culture and expectations.
 - Exceeded weekly sales goals by 15%.
 - Consistently received positive feedback from guests regarding dining experience.
 - Demonstrated ability to handle difficult situations with grace and professionalism.
 - Recognized by management for exemplary customer service skills.
-

Education

High School Diploma at Lincoln High School, Lincoln, NE

Sep 2016 - May 2021

I've learned how to study for and take tests, how to do research, and how to write papers.

Links

[linkedin.com/in/sherellcaslin](https://www.linkedin.com/in/sherellcaslin)