

DOROTHYMAE GALVIN

House Cleaner

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(912) 523-1703

1060 W Addison St, Chicago, IL 60613



PROFILE

I have over 1 year of experience as a house cleaner. I am efficient and thorough, and I take pride in providing a clean and comfortable home for my clients. I am trustworthy and reliable, and I always work to the best of my ability.

LINKS

[linkedin.com/in/dorothymaegalvin](https://www.linkedin.com/in/dorothymaegalvin)

SKILLS

Cleaning

Dusting

Vacuuming

Mopping

Sweeping

Organizing

Disinfecting

LANGUAGES

English

Bengali

HOBBIES

Organizing

Crafting

Reading

EMPLOYMENT HISTORY

● Lead House Cleaner at Merry Maids, ID

Jun 2022 - Present

- Developed and implemented new cleaning protocol that reduced average cleaning time by 15 minutes per house.
- Trained 3 new employees on proper cleaning techniques and company protocols.
- Maintained a 98% customer satisfaction rating for the duration of employment.
- Completed all assigned houses in allotted time frame, 100% of the time.
- Acted as lead cleaner on special projects such as post-construction cleanings and spring-cleaning events.

● House Cleaner at The Cleaning Authority, ID

Sep 2021 - May 2022

- Cleaned houses for 3 years.
- Developed strong cleaning skills and techniques.
- Maintained a high level of customer satisfaction.
- Completed all assigned tasks in a timely manner.
- Actively looked for ways to improve efficiency and productivity.
- Worked well independently as well as part of team.

EDUCATION

High School Diploma at Harvard University, MA

Aug 2016 - May 2021

I've learned how to study for and take tests, how to do research, and how to write papers.

CERTIFICATES

Certified House Cleaning Professional (CHCP)

Oct 2020

Certified Green House Cleaner (CGHC)

Jan 2019

MEMBERSHIPS

National Association of Professional House Cleaners

International Association of Professional House Cleaners