

# Amber Jongeward

Housekeeping Aide

## Profile

I am a Housekeeping Aide with over 1 year of experience. I have provided cleaning services to residential and commercial properties. I take pride in my work and have a keen eye for detail. I am reliable, hardworking and adaptable. I have a strong work ethic and can work independently or as part of a team.

## Employment History

### Housekeeping Aide at Aloha Housekeeping, HI

Jun 2022 - Present

- Cleaned an average of 15 rooms per shift.
- Restocked room supplies after each cleaning.
- Followed all safety protocols while cleaning.
- Completed all assigned tasks in a timely manner.
- Received positive feedback from guests on the cleanliness of their rooms.

### Housekeeping Aide II at , HI

Jul 2021 - Apr 2022

- Assisted in the training of 3 new housekeeping aides.
- Cleaned an average of 15 guest rooms per shift.
- Maintained a 97% satisfaction rating from guests for room cleanliness.
- Received positive feedback from guests on surveys for outstanding customer service.
- Helped to maintain a budget for cleaning supplies and equipment.

## Education

### High School Diploma at Hawaii

Aug 2016 - May 2021

I've learned how to study for and take tests, how to do research, and how to write papers.

## Certificates

### Certified Housekeeping Aide (CHA)

Oct 2020

### Certified Environmental Services Technician (CEST)

Aug 2019

## Memberships

American Hotel & Lodging Association

International Executive Housekeepers Association

## Details

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## Links

[linkedin.com/in/amberjongeward](https://www.linkedin.com/in/amberjongeward)

## Skills

Cleaning

Organizing

Laundry

Cooking

Shopping

Childcare

## Languages

English

Hindi

## Hobbies

Organizing

Cleaning

Cooking