

# Coral Whitebird

## Housekeeping Manager

### Profile

I am a Housekeeping Manager with over 5 years of experience in the industry. I have worked in both small and large hotels, as well as resorts. I have a keen eye for detail and take pride in my work. I am able to manage a team of housekeepers, as well as oversee all aspects of the department.

### Employment History

#### Housekeeping Manager at Marriott International, IN

Jun 2022 - Present

- Hired and trained a team of 30 housekeepers.
- Implemented a new cleaning schedule that reduced overall cleaning time by 20%.
- Negotiated with suppliers to get discounts on cleaning supplies.
- Created a system for tracking lost and found items.
- Reduced customer complaints by 25%.

#### Assistant Housekeeping Manager at Hilton Worldwide, IN

Aug 2017 - Apr 2022

- Trained and supervised a team of 30 housekeepers.
- Implemented new policies and procedures that increased efficiency by 20%.
- Decreased guest complaints by 50%.
- Increased departmental budget by 10%.
- Helped develop and implement a new recycling program that diverted 80% of waste from landfills.

### Certificates

#### Certified Housekeeping Manager (CHM)

Oct 2020

#### Certified Hospitality Housekeeping Executive (CHHE)

Nov 2018

### Memberships

American Hotel & Lodging Association

International Executive Housekeepers Association

✉ [coral.whitebird@gmail.com](mailto:coral.whitebird@gmail.com)

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📍 White Oak Dr, Fremont, CA 94536

### Education

#### High School Diploma at Carmel High School, Carmel, IN

Aug 2012 - May 2017

I have learned to be patient, to work hard, and to never give up on myself.

### Links

[linkedin.com/in/coralwhitebird](https://www.linkedin.com/in/coralwhitebird)

### Skills

Cleaning

Organizing

Scheduling

Supervising

Training

Inspecting rooms

Delegating tasks

### Languages

English

Spanish

### Hobbies

Organizing

Cleaning

Decorating