Ceirra Ohanian

HVAC Maintenance Technician

Over three years of experience as an HVAC Maintenance Technician. I have gained a strong knowledge of the installation, repair and maintenance of heating, ventilation and air conditioning systems. Highly skilled in troubleshooting complex issues and performing repairs quickly and efficiently. Committed to providing excellent customer service by promptly responding to requests for service or assistance.

ceirra.ohanian@gmail.com



(482) 447-2927



West Washington Street, • Indianapolis, IN 46204



Education

High School Diploma at Ben Davis High School, Indianapolis, IN

Aug 2014 - May 2019

I've learned how to study for and take tests, how to do research, and how to write essays.

Links

linkedin.com/in/ceirraohanian

Skills

HVAC maintenance and repair

Electrical wiring and repairs

Plumbing repairs

Heating system maintenance and repair

Cooling system maintenance and repair

> Refrigeration system maintenance and repair

Employment History

HVAC Maintenance Technician at Carrier Corporation, IN

Apr 2022 - Present

- Successfully installed 100 new HVAC units in commercial buildings.
- Repaired 300 HVAC units, saving the company \$100,000 in replacement costs.
- Developed a preventative maintenance program that reduced customer complaints by 25%.
- Created a training program for new HVAC technicians that shortened their learning curve by 50%.
- Wrote a manual on best practices for HVAC maintenance that is used by all technicians in the company.

HVAC Maintenance Technician II at Lennox International, IN Sep 2019 - Feb 2022

- Successfully installed 80 new HVAC units in commercial buildings.
- Completed preventative maintenance on 500 HVAC units, which prevented future breakdowns and saved the company money.
- Trained 20 new HVAC technicians on proper installation and maintenance techniques.
- Developed a new preventative maintenance program that is now being used by all HVAC technicians in the company.
- Received positive feedback from customers on the quality of work and customer service provided.

Certificates

HVAC Excellence - EPA 608 Technician Certification Mar 2021

HVAC Excellence - Universal technician certification Jun 2019

Memberships

American Society of Heating, Refrigerating and Air-Conditioning **Engineers (ASHRAE)**

Air Conditioning Contractors of America (ACCA)