DERENA EISENBACHER

Information Manager

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PROFILE

I have over 5 years' experience as an Information Manager. In this role, I was responsible for managing and coordinating all information and data within the company. This included maintaining databases, developing information systems and ensuring that all staff had access to the correct information at all times. I also liaised with external partners to ensure that our data was accurate and up-to-date. My excellent organisational skills meant that I was able to effectively manage large amounts of data whilst still providing a high level of customer service.

LINKS

linkedin.com/in/derenaeisenbacher

SKILLS

Data analysis

Data management

Database design

Database administration

Systems analysis and design

Project management

Technical writing

LANGUAGES

English

Arabic

EMPLOYMENT HISTORY

Information Manager at Cerner, IA
May 2022 - Present

- Negotiated and created contracts with 5 new vendors, resulting in a $10,000 annual cost savings for the company.
- Led a team of 6 employees in developing and implementing a new information management system that increased productivity by 15%.
- Wrote 3 successful grants totaling $250,000 to fund new information management initiatives.
- Defined scope and requirements for 4 major projects which resulted in on-time/on-budget completion.
- Hired and trained 7 staff members on using the newly implemented information management system.

Assistant Information Manager at Epic, IA
Sep 2017 - Apr 2022

- Successfully completed training on 4 new software platforms and trained 2 team members on how to use them.
- Successfully managed a team of 5 information analysts.
- Implemented a new organization system for the company's data that reduced search time by 50%.
- Created 3 detailed reports outlining trends in customer behavior and needs.
- Worked with the marketing department to develop targeted campaigns based on customer data which led to an increase in sales by 10%.
- Assisted in developing a new CRM system for the company which was successfully implemented.

EDUCATION

Bachelor of Science in Information Systems at University of Iowa
Sep 2013 - May 2017

I have learned how to design, develop, and implement information systems to solve business problems.

CERTIFICATES

Certified Information Systems Security Professional (CISSP)
Feb 2021

Certified in Risk and Information Systems Control (CRISC)
Sep 2019