Gabriellah Dread

IT Consultant

Profile

I am an experienced IT Consultant with over 5 years of experience. I have a proven track record in delivering results and providing value to my clients. I am a strategic thinker and can think outside the box to solve complex problems. I have excellent communication skills and can build relationships with key stakeholders.

Employment History

IT Consultant at NetWork Center, Inc., NM
May 2022 - Present

- Negotiated and created IT service contracts with 3 major vendors, resulting in an annual cost savings of $120,000.
- Led a team of 4 IT professionals in the development and implementation of a new CRM system for the sales department, increasing sales by 15%.
- Managed all aspects of network security for a company with 500+ employees, ensuring that no data breaches occurred.
- Implemented e-commerce solutions for 2 clients, resulting in increased online sales by 25%.
- Trained staff on proper usage of new software applications rollouts including MS Office 365 & Sharepoint.

Senior IT Consultant at The Human Network, Inc., NM
Sep 2017 - Mar 2022

- Led a team of 4 consultants in the development and implementation of an enterprise resource planning system for a manufacturing company. The project was completed on time and under budget.
- Managed the installation of a new network for a small business with 10 employees. The project was completed within 2 weeks and resulted in increased productivity for the client.
- Successfully implemented an information security management system for a large financial institution. This included developing policies and procedures, as well as training staff on proper security measures.
- Conducted needs assessment analyses for 3 different organizations, resulting in improved efficiency and effectiveness in their operations.
- In one instance, this led to cost savings of over $100,000 per year for the client organization.. • Led the development of software that automates tasksfor data entry into multiple systems across various departments within an organization - reducing processing time by 80%. This software is currently being used by 5 major corporations worldwide.

Certificates

Certified Information Systems Security Professional (CISSP)
May 2021

Certified in the Governance of Enterprise IT (CGEIT)
Sep 2019

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Education

Bachelor of Science in Computer Science at University of New Mexico
Sep 2013 - May 2017

I have learned how to program in various languages, how to design algorithms, and how to effectively use various tools and techniques to solve problems.

Links

linkedin.com/in/gabriellahdread

Skills

Technical Writing

Networking and Information Systems

Database Management

Web Development

Project Management

Business Analysis

Languages

English

Dutch

Hobbies

Listening to music