

# Jeanene Lapage

IT Project Manager

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## Education

**Bachelor of Science in  
Computer Science at Missouri  
University of Science and  
Technology**

Aug 2011 - May 2015

Some skills I've learned  
are programming languages,  
software development,  
algorithms, and data structures.

## Links

[linkedin.com/in/jeananelapage](https://www.linkedin.com/in/jeananelapage)

## Skills

Technical Writing

Requirements Analysis

Systems Analysis and Design

Project Management Software  
(i.e. MS Project, Primavera)

Database Management (i.e.  
Oracle, SQL Server)

Networking Protocols (TCP/IP,  
UDP) • Cloud Computing

## Languages

English

Italian

## Employment History

### IT Project Manager at Cognizant, MO

Mar 2022 - Present

- Led a team of 12 in the development and implementation of an enterprise resource planning system that increased efficiency by 30%.
- Project managed the rollout of a new customer relationship management system that resulted in a 10% increase in sales.
- Successfully completed 4 major IT projects on time and within budget.
- Defined project scope, objectives and deliverables for 3 large IT initiatives.
- Chaired weekly status meetings with cross-functional teams to track progress against milestones for 2 complex web application development projects.

### Senior IT Project Manager at Wipro, MO

Aug 2019 - Jan 2022

- Led a team of 12 in the development and implementation of a new CRM system that increased sales by 15%.
- Successfully completed an enterprise-wide rollout of a new ERP system on time and under budget.
- Project managed the development and launch of 3 successful mobile apps with over 1 million downloads each.
- Managed IT projects with budgets exceeding \$5 million dollars and teams of up to 50 people.
- Assuming you want 6 different accomplishments\*/.
- 6. Defined project scope, objectives, deliverables, timeline, milestones and success criteria for large scale software implementations resulting in successful go-lives.

### Lead IT Project Manager at Accenture, MO

Jul 2015 - Jul 2019

- Led a team of 12 IT Project Managers and successfully completed 100% of projects on time and within budget.
- Defined project management processes and procedures which improved efficiency by 25%.
- Trained new project managers in company process, tools, templates, best practices etc.
- PMO setup – led the charge in setting up the Project Management Office for the organization including defining roles & responsibilities, governance model etc.
- Successfully delivered \$12M software development project for a large retailer - on time and under budget.

## Certificates

### Certified Project Manager (CPM)

Feb 2021

### Certified Agile Project Manager (CAPM)

Apr 2019