

Angelamarie Casavan

IT Systems Analyst

Profile

Over the past three years, I have gained extensive experience as an IT Systems Analyst. I have worked with a variety of clients, both in-house and remotely, to help them assess their current systems and infrastructure, identify areas for improvement, and implement new solutions. My strong analytical skills enable me to quickly understand complex system architectures and business processes, while my excellent communication abilities ensure that all stakeholders are kept informed throughout the project lifecycle.

Employment History

IT Systems Analyst at Deloitte, MT

May 2022 - Present

- Reduced system downtime by 50% through improved monitoring and proactive issue resolution.
- Implemented a new backup and recovery solution that reduced restore times from 24 hours to 2 hours.
- Led the migration of 200 users to a new email platform with zero data loss or disruption to productivity.
- Consolidated 20 disparate database systems into a single centralized repository, reducing administration costs by 30%.
- Designed and implemented a custom reporting solution that increased departmental efficiency by 25%.

IT Systems Analyst II at Ernst & Young, MT

Sep 2019 - Mar 2022

- Led the development of a new e-commerce platform that increased sales by 20%.
- Implemented an enterprise resource planning (ERP) system that reduced operational costs by 10%.
- Developed a data warehouse that improved decision making by 25%.
- Consolidated 30 disparate databases into one centralized repository saving \$100,000 annually.
- Wrote SQL scripts automating various tasks which saved 2 hours per day.

Certificates

Certified Information Systems Security Professional (CISSP)

Oct 2020

Certified in the Governance of Enterprise IT (CGEIT)

May 2019

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Education

Bachelor of Science in Information Systems at Montana State University, Bozeman, MT

Aug 2015 - May 2019

I have learned how to analyze, design, implement, and maintain information systems.

Links

[linkedin.com/in/angelamariecasavan](https://www.linkedin.com/in/angelamariecasavan)

Skills

IT Systems Analysis

Technical Writing

Requirements Gathering

Process Modeling

Data Modeling

UML Diagramming

Systems Testing

Languages

English

Spanish