

# Don Eikenbary

Lead Specialist

## Profile

I have over 5 years of experience as a Lead Specialist. I am an expert in my field and have a proven track record of success. I am passionate about my work and take pride in providing the best possible service to my clients. I am reliable, hardworking and always put the needs of my clients first.

## Employment History

### Lead Specialist at J.P. Morgan Chase & Co., MO

May 2022 - Present

- Led a team of specialists that closed 1,200 loans totaling \$250 million in value.
- Averaged 125 loan closings per month over 10-month period.
- Reduced processing time by 25% for new loan applications.
- Negotiated and secured lower interest rates for 75% of borrowers.
- Wrote or co-wrote 3 process improvement proposals that were implemented system-wide.

### Specialist at Bank of America Corporation, MO

Sep 2017 - Apr 2022

- Developed and implemented a new system that increased efficiency by 30%.
- Cut costs by \$100,000 annually through process improvements.
- Negotiated contracts with vendors that saved the company 10% per year.
- Led a team of 5 specialists that reduced errors by 25%.
- Trained 2 new specialists in best practices resulting in a 50% decrease in training time.

## Certificates

### Certified Lead Specialist

Feb 2021

### Certified Diverse Specialist

Jan 2020

## Memberships

American Marketing Association

Direct Marketing Association

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📍 207 W Broadway, Columbia, MO 65203

## Education

### Bachelor of Science in Computer Science at Washington University in St. Louis

Aug 2013 - May 2017

I've learned how to design and implement algorithms, data structures and software systems, and gained experience in many programming languages.

## Links

[linkedin.com/in/doneikenbary](https://www.linkedin.com/in/doneikenbary)

## Skills

HTML

CSS

JavaScript

React

Node.js

Express

MongoDB

## Languages

English

Russian