

# Joie Ciampoli

Maintenance  
Manager

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## Details

[joie.ciampoli@gmail.com](mailto:joie.ciampoli@gmail.com)

(904) 934-2578

Country Club Rd, Manchester Center, VT 05255

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## Profile

I am a reliable and experienced Maintenance Manager with over 5 years in the field. I have experience overseeing maintenance staff, developing schedules and maintaining records. My interpersonal skills allow me to effectively communicate with employees, tenants and vendors. I am able to identify problems and efficiently resolve them in order to keep the property running smoothly.

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## Employment History

### Maintenance Manager at J.C. Penney, VT

Apr 2022 - Present

- Implemented a new maintenance schedule that increased production by 10%.
- Negotiated with vendors to get a 20% discount on parts and supplies.
- Hired and trained a new team of maintenance technicians.
- Developed a preventative maintenance program that reduced downtime by 30%.
- Created a system for tracking work orders and maintenance requests.

### Maintenance Supervisor at Macy's, VT

Sep 2017 - Mar 2022

- Trained and oversaw a team of 12 maintenance workers.
  - Implemented new preventative maintenance program that decreased downtime by 25%.
  - Led the installation of a new HVAC system that saved the company \$5,000 per month in energy costs.
  - Resolved chronic issues with the plumbing system that had been plaguing the building for years.
  - Negotiated a contract with a local vendor that resulted in a 10% discount on all parts and supplies.
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## Education

### High School Diploma at Champlain Valley Union High School, Hinesburg, VT

Sep 2012 - May 2017

I have learned how to read, write, and do math.

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## Links

[linkedin.com/in/joieciampoli](https://www.linkedin.com/in/joieciampoli)