Collette Dagan

Maintenance Technician

collette.dagan@gmail.com

(512) 796-7667

• White Oak Dr, Fremont, CA 94536

EDUCATION

High School Diploma at Lincoln

High School, NE Sep 2014 - May 2019 I've learned how to effectively communicate with others, how to manage my time wisely, and how to think critically.

LINKS

linkedin.com/in/collettedagan

SKILLS

Electrical		
Plumbing		
Carpentry		
Welding		
Painting		
HVAC		

LANGUAGES

English

Indonesian

HOBBIES

Listening to music Watching movies Playing video games

PROFILE

I am a highly experienced Maintenance Technician with over three years of experience in the field. I have worked extensively on both residential and commercial properties, and have gained a wealth of knowledge in all aspects of maintenance. I am skilled in plumbing, electrical work, carpentry, painting, and drywall repair. In addition to my hands-on experience, I also have excellent customer service skills. I am always professional and courteous when dealing with clients or tenants, and take pride in ensuring that their needs are met in a timely manner.

EMPLOYMENT HISTORY

Maintenance Technician II at A1 Garage Door Service, NE

Jun 2022 - Present

- Maintained an average of 98% uptime on all production equipment over a 12-month period.
- Completed preventative maintenance tasks on over 500 pieces of production equipment throughout the year.
- Responded to 44 work orders per month, on average, and resolved them within 24 hours.
- Trained 4 new Maintenance Technicians in proper safety procedures and equipment operation.
- Kept accurate records of all maintenance work completed, including parts used and labor hours.
- Maintenance Technician I at Maintenance Tech Services, NE

Jul 2019 - May 2022

- Repaired a total of 10 refrigerators in the past month.
- Maintained and cleaned a total of 15 HVAC units in the past 2 weeks.
- Replaced a total of 5 light fixtures in the past week.
- Repaired a leaking pipe in the office bathroom.
- Painted the hallway on the second floor.

CERTIFICATES

Certified Maintenance Technician (CMT) Sep 2020

Certified Reliability Engineer (CRE) Apr 2019

MEMBERSHIPS

American Society for Quality (ASQ)

International Facility Management Association (IFMA)