Tikeisha Schepps

Medical Billing and Coding Specialist

Profile

I am a certified Medical Billing and Coding Specialist with over three years of experience. I have an excellent understanding of medical coding systems, along with superb organizational skills that allow me to keep track of large amounts of data. I have also had extensive experience working with insurance companies to ensure billing accuracy. In addition, I possess strong communication abilities which come in handy when discussing complex cases with physicians or patients.

Employment History

Medical Billing and Coding Specialist at ProCoder, NM

May 2022 - Present

- Negotiated with insurance companies to get claims paid that had been denied, which resulted in an increase of \$2 million in revenue for the medical practice.
- Successfully coded and billed for a complex surgery that had been previously rejected by 3 other billing specialists, resulting in a reimbursement of \$15,000 from the insurance company.
- Created a new system for tracking patient payments that increased collections by 5% within the first month.
- Trained 2 new employees on coding and billing procedures, who are now successfully completing these tasks on their own.

Medical Billing and Coding Specialist II at EncoderPro.com, NM

Aug 2019 - Apr 2022

- Reduced outstanding claims by 25% within the first 3 months of employment.
- Increased collections by 10% due to improved coding accuracy.
- Trained 2 new medical billing and coding specialists in company policies and procedures.
- Maintained a 99.5% claim submission accuracy rate for 6 consecutive months.
- Achieved 100% compliance with HIPAA regulations.

Certificates

Certified Professional Coder (CPC)

Dec 2020

Certified Medical Reimbursement Specialist (CMRS)

Jun 2019

- <u>tikeisha.schepps@gmail.com</u>
- **(**393) 893-8145
- 3421 Cactus Dr, Albuquerque, NM 87106

Education

Certificate in Medical Billing and Coding at Central New Mexico Community College, NM

Aug 2015 - May 2019

Some skills I've learned are medical terminology, coding, and billing.

Links

linkedin.com/in/tikeishaschepps

Skills

Medical Terminology

Coding Systems (ICD-10, CPT)

Health Insurance Plans and Coverage

Medical Billing Processes

Claim Submission Procedures

Denials Management

Languages

English

Italian

Hobbies

Organizing

Crafting

Reading