

Rudi Arp

Medical billing manager

Profile

I have over 5 years of experience in medical billing management. I am extremely efficient and capable of handling all aspects of the medical billing process, from insurance claims to patient invoicing. I have a strong attention to detail and excellent organizational skills, which allows me to keep track of complex data while maintaining a high level of accuracy. My extensive experience in the field has allowed me to develop an expert understanding of both state and federal regulations governing medical billing, ensuring compliance with all rules and regulations.

Employment History

Medical billing manager at BCBS of Texas, TX

Jun 2022 - Present

- Led a team of 15 medical billers in improving claim submission rates by 20%, resulting in increased revenue for the company.
- Trained new hires on proper billing procedures and documentation requirements, reducing errors and increasing efficiency.
- Developed and implemented a new system for tracking denials and appeals, which led to a 50% reduction in outstanding claims.
- Negotiated with insurance companies to obtain higher reimbursement rates for our services, increasing payments received by 10%.

Lead medical billing manager at United Healthcare, TX

Aug 2017 - May 2022

- Led a team of 10 medical billers to successfully collect \$1.5 million in unpaid patient bills within 6 months.
- Trained new employees on billing procedures and software, resulting in a decrease in errors by 25%.
- Negotiated with insurance companies to get higher reimbursement rates for the practice, increasing revenue by 20%.
- Implemented a system for tracking denials and appeals which resulted in a 50% increase in successful collections.
- Wrote custom reports for the practice's electronic health record system to streamline data entry and reduce staff time spent on data entry by 15 minutes per day.

Education

Associate's degree in medical billing and coding at Austin Community College, Austin, TX

Sep 2012 - May 2017

Some skills I've learned are medical terminology, anatomy and physiology, pathophysiology, pharmacology, and medical coding.

Certificates

Certified Medical Reimbursement Specialist (CMRS)

Apr 2021

Certified Professional Coder (CPC)

Sep 2019

Details

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Links


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Skills


Medical billing



Coding



Claims processing



Insurance reimbursement



Patient accounting



Collections



Languages

English



Dutch



Hobbies

Organizing

Crafting

Reading